

Event Staff



Summary: The primary responsibility of this position is to provide guests with a positive impression of the Essentia Health Plaza at The Lights by offering a superior, guest service experience.

Job Specifics:

- Event Staff will work one of the following positions: Ticket Taker, Usher, Directional Staff. Additional positions could also be in Guest Services.
- Enthusiastically greet and direct guests while performing assigned tasks (i.e. ticket scanning, directing guests to their seats, providing directions)
- Enforce plaza policies and procedures.
- Proactively approach guests that may have an issue and/or complaint.
- Creatively resolve issues/complaints and involve Supervisor or Manager as needed.
- Other duties as assigned by management.
- Work flexible hours including evenings and weekends.

Basic Skills and Qualifications

- Demonstrated strong customer service skills.
- Must have a friendly disposition.
- Must be able to stay calm in stressful, fast-paced situations.
- Ability to deal effectively and courteously with the public.
- Ability to work in a variety of environments including but not limited to outside elements, large crowds, loud noise, and flashing lights.
- Ability to stand for long periods of time.

Application For Employment

Submit Application to:
Ashley Egger
Staffing Manager
Ashley@WestFargoEvents.com



Personal Information

Name

Address	City	State	Zip
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Phone number	Email address
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Are you legally eligible to work in the US? Yes <input type="checkbox"/> No <input type="checkbox"/>	Are you a veteran? Yes <input type="checkbox"/> No <input type="checkbox"/>
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If selected for employment are you willing to submit to a background check?

Yes No

Position

Position you are applying for	Available start date	Desired pay
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Employment desired

Full time Part time Seasonal/Temporary

Education

School name	Location	Years attended	Degree received	Major

References (business and professional only)

Name	Title	Company	Phone

Employment History

Employer (1)	Job title		Dates employed
Work phone	Starting pay rate		Ending pay rate
Address	City	State	Zip
Employer (2)	Job title		Dates employed
Work phone	Starting pay rate		Ending pay rate
Address	City	State	Zip
Employer (3)	Job title		Dates employed
Work phone	Starting pay rate		Ending pay rate
Address	City	State	Zip
Employer (4)	Job Title		Dates employed
Work phone	Starting pay rate		Ending pay rate
Address	City	State	Zip
Employer (5)	Job title		Dates employed
Work phone	Starting pay rate		Ending pay rate
Address	City	State	Zip

Signature Disclaimer

I certify that my answers are true and complete to the best of my knowledge.
If this application leads to employment, I understand that false or misleading information in my application or interview may result in my employment being terminated.

Name (please print)	Signature
Date	