



## Concessions Stand Attendant

**Summary:** The Concessions Attendant is responsible for maintaining operations and assisting customers during events. This position assists in setting the example and ensuring the highest level of guest experience in concessions and reports to the Concessions Manager. This position will primarily be stationed at The Essentia Health Plaza at The Lights and the West Fargo Sports Arena, but work may require travel to the POW/MIA Plaza.

### Knowledge, Skills, and Responsibilities

- Ability to provide excellent guest service while working in a very fast-paced environment.
- Open, closes, or working middle shifts in concessions stand.
- Operates a cash register, taking orders, handling cash and making change.
- Operates concession food machinery such a small pizza oven, nacho cheese dispensers, popcorn machine and hot dog roller.
- Operates drink dispensers such as coffee pots and cappuccino machine.
- Maintains cleanliness and sanitation of all concession machinery.
- Keeps concession area clean and organized.
- Make sure available products are stocked in a presentable fashion.
- Use good judgement in deciding quality of product and sanitary ways of preparing food products.

### Basic Requirements/Qualifications:

- Must be 16 years of age or older.
- Must utilize excellent guest service skills to enhance the guest experience and meet the needs of all guests with a positive attitude.
- Must be able to multi-task and be self-motivated.
- Must be able to communicate clearly with patrons.
- Adherence to a uniform policy and grooming standards – must present a neat, professional appearance.
- Qualified candidates will be a mature, responsible, dependable individual who enjoys working in a fast-paced environment.
- Work standing for long periods of time.
- Must be willing to work a flexible schedule that includes nights, weekends, special events and some holidays.

# Application For Employment

Submit Application to:  
Leah Hoekstra  
Concessions Manger  
Leah@WestFargoEvents.com



## Personal Information

Name

Address	City	State	Zip
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Phone number	Email address
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Are you legally eligible to work in the US? Yes <input type="checkbox"/> No <input type="checkbox"/>	Are you a veteran? Yes <input type="checkbox"/> No <input type="checkbox"/>
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If selected for employment are you willing to submit to a background check?

Yes  No

## Position

Position you are applying for	Available start date	Desired pay
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Employment desired

Full time

Part time

Seasonal/Temporary

## Education

School name	Location	Years attended	Degree received	Major

## References (business and professional only)

Name	Title	Company	Phone

## Employment History

<b>Employer (1)</b>	Job title		Dates employed
Work phone	Starting pay rate		Ending pay rate
Address	City	State	Zip
<b>Employer (2)</b>	Job title		Dates employed
Work phone	Starting pay rate		Ending pay rate
Address	City	State	Zip
<b>Employer (3)</b>	Job title		Dates employed
Work phone	Starting pay rate		Ending pay rate
Address	City	State	Zip
<b>Employer (4)</b>	Job Title		Dates employed
Work phone	Starting pay rate		Ending pay rate
Address	City	State	Zip
<b>Employer (5)</b>	Job title		Dates employed
Work phone	Starting pay rate		Ending pay rate
Address	City	State	Zip

## Signature Disclaimer

I certify that my answers are true and complete to the best of my knowledge.  
If this application leads to employment, I understand that false or misleading information in my application or interview may result in my employment being terminated.

Name (please print)	Signature
Date	